



# Vostro 14/15 3000

(3400, 3500)

Reviewer's Guide – September 2020

Product appearance may vary slightly from image shown.



# Vostro brand

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## Built for Small Business



The Vostro family of PCs is built for Small Business. Whether you're balancing the books, ordering inventory or managing payroll, the easy-to-use Vostro family of PCs is dedicated to helping your business thrive. This brand delivers reliable security, essential productivity features, outstanding support and exceptional affordability.

Product appearance may vary slightly from image shown.



# Vostro 14 3000

## Feature Overview



### Better Tools for Quicker Results

14-inch laptops that feature an FHD display with a 2-sided narrow border, USB type-C port and **11<sup>th</sup> Gen Intel® processors**. Please note, the USB type-C port is only on those configurations with discrete graphics.

### Experience Uninterrupted Productivity

An optional, brilliant FHD panel (up to 220 nits) offers more brightness and vivid color for an enhanced front-of-screen experience, and a **2-sided narrow border** emphasizes your screen while helping minimize distractions.

**Take your battery charge from 0% to 80% in as fast as an hour\*** so you're not tied down to an outlet while working on the go.

Experience seamless wireless integration between your laptop and Android or iOS smartphone with **Dell Mobile Connect**. You can access multiple devices and applications without dividing your attention.\*\*

Store all your important documents for easy access with up to **2TB HDD or 1TB SSD**.

Tackle your workday with the power of **11<sup>th</sup> Gen Intel® Core™ processors**.

**Great graphics:** Enjoy extra power and optimal everyday performance when you opt for NVIDIA® MX330 graphics with 2GB GDDR5 vRAM.

### Design You can Depend On

**As light as 1.59kg and less than 20mm thin**, you can travel light take work wherever you want.

These new laptops are equipped with a variety of ports, including a USB Type-C port for quick and easy data transfers, and an SD card reader so you can stay connected and remain productive.

Keep working no matter what the lighting conditions are with the **optional backlit keyboard**.

### Built in Security

**Hardware TPM 2.0** (not available in China) allows you to easily encrypt your passwords and data by enabling Windows Bitlocker. The TPM chipset enables hardware-based encryption solutions to protect against malware.

Log in quickly and securely without having to use a password with the optional **fingerprint reader** and **Windows 10 Hello** biometric recognition feature.

\*ExpressCharge must be enabled within Dell Power Manager software. System must be powered off or in hibernation mode for ExpressCharge feature to function. After charging has reached the stated capacity, charging speed will return to normal speed. Recommended for use with the provided Dell power adapter; not recommended with a smaller capacity power adapter. Charging times may vary.

\*\*Dell Mobile Connect is available on all new Bluetooth-enabled, Inspiron, Vostro, G-Series, Alienware and Consumer XPS devices with Windows 10. Dell Mobile Connect's smartphone Companion App must be downloaded from the App Store for your smartphone, and requires Android 6 (or above) or iOS 11 (or above). For iOS, file transfer capabilities are limited to photos and videos.



# Vostro 15 3000

## Feature Overview



### Better Tools for Quicker Results

15.6-inch laptops that feature an FHD display with a 2-sided narrow border, a USB type-C port, a numeric keypad and **11<sup>th</sup> Gen Intel® processors**. Please note, the USB type-C port is only on those configurations with discrete graphics.

### Experience Uninterrupted Productivity

**An optional, brilliant FHD panel** (up to 220 nits) offers more brightness and vivid color for an enhanced front-of-screen experience, and a **2-sided narrow border** emphasizes your screen while helping minimize distractions.

**Take your battery charge from 0% to 80% in as fast as an hour\*** so you're not tied down to an outlet while working on the go.

Experience seamless wireless integration between your laptop and Android or iOS smartphone with **Dell Mobile Connect**. You can access multiple devices and applications without dividing your attention.\*\*

Store all your important documents for easy access with up to **2TB HDD or 1TB SSD**.

Tackle your workday with the power of **11<sup>th</sup> Gen Intel® Core™ processors**.

Utilize the **10-key numeric keypad** to quickly get through large data sets, payroll, etc.

**Great graphics:** Enjoy extra power and optimal everyday performance when you opt for NVIDIA® MX330 graphics with 2GB GDDR5 vRAM.

### Design You can Depend On

**As light as 1.78kg and less than 20mm thin**, you can travel light take work wherever you want.

These new laptops are equipped with a variety of ports, including a **USB Type-C** port for quick and easy data transfers, and an SD card reader so you can stay connected and remain productive.

Keep working no matter what the lighting conditions are with the **optional backlit keyboard**.

### Built in Security

**Hardware TPM 2.0** (not available in China) allows you to easily encrypt your passwords and data by enabling Windows BitLocker. The TPM chipset enables hardware-based encryption solutions to protect against malware.

Log in quickly and securely without having to use a password with the optional **fingerprint reader** and **Windows 10 Hello** biometric recognition feature.

\*ExpressCharge must be enabled within Dell Power Manager software. System must be powered off or in hibernation mode for ExpressCharge feature to function. After charging has reached the stated capacity, charging speed will return to normal speed. Recommended for use with the provided Dell power adapter; not recommended with a smaller capacity power adapter. Charging times may vary.

\*\* Dell Mobile Connect is available on all new Bluetooth-enabled, Inspiron, Vostro, G-Series, Alienware and Consumer XPS devices with Windows 10. Dell Mobile Connect's smartphone Companion App must be downloaded from the App Store for your smartphone, and requires Android 6 (or above) or iOS 11 (or above). For iOS, file transfer capabilities are limited to photos and videos.



# Optional Vostro accessories

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You can maximize the versatility and performance of your Vostro Family Laptops with Dell recommended accessories to get the best user experience for your business needs.

## **Dell 24 Monitor – E2420HS**

Elevate your daily work with a reliable 23.8" monitor featuring full HD resolution and a space-saving design.



## **Dell Stereo Headset – UC150 – Skype for Business**

Experience great audio clarity whether you're on a conference call or listening to your favorite music. Enjoy optimized in-person call quality and music clarity with HD wideband voice and a dynamic equalizer.

## **Dell Docking Station – USB 3.0 (D3100)**

The Dell D3100 Dock connects your laptop to up to three additional monitors, various external devices and the Internet with a single USB 3.0 connection.



## **Dell Power Companion Plus (18,000 mAh) - PW7015L**

Power and charge your PC along with your phone and tablet while on the go with the Dell Power Companion.

## **Dell Wireless Keyboard & Mouse Combo KM636**

Keep your desk clutter-free with a wireless keyboard and mouse combo featuring spacious chiclet keyboard with multi-media keys and reduced key gaps for minimal dust accumulation.



## **Dell Pro Briefcase 14/15 - PO1420C or PO1520C**

The eco-friendly Dell Pro Briefcase 14" or 15" protects your laptop from impact with shock-absorbing EVA foam encased in a durable water resistant outer skin.

# Vostro 14 3000 (3400)

## Features & Technical Specifications

Feature	Technical Specification	Feature	Technical Specification
<b>Model Number</b>	Model# 3400	<b>Multimedia</b>	2 tuned speakers with Waves MaxxAudio® Pro 1 combo headphone / microphone jack Integrated widescreen HD (720p) Webcam with Single Digital Microphone
<b>Processor Options</b>	11th Generation Intel® Core™ i3-1115G4 Processor (6MB Cache, up to 4.1 GHz) 11th Generation Intel® Core™ i5-1135G7 Processor (8MB Cache, up to 4.2 GHz) 11th Generation Intel® Core™ i7-1165G7 Processor (12MB Cache, up to 4.7 GHz)	<b>Connectivity Options</b>	802.11bgn 1x1 WiFi & BT 802.11ac 1x1 WiFi & BT
<b>Operating System*</b>	Windows® 10 Ubuntu	<b>Battery Options*</b>	3-Cell 42Whr Battery (Integrated)
<b>Graphics</b>	Intel® UHD Graphics with shared graphics memory Intel® Iris® Xe Graphics with shared graphics memory NVIDIA® GeForce® MX330 with 2GB GDDR5 graphics memory	<b>AC Adapter</b>	45 Watt AC Adaptor
<b>Display</b>	14.0-inch HD (1366 x 768) Anti-glare LED Backlight Non-touch Narrow Border Display  14.0-inch FHD (1920 x 1080) Anti-glare LED Backlight Non-Touch Narrow Border WVA Display	<b>Dimensions &amp; Weight*</b>	Length: 9.43 inches (239.5mm) Width: 12.94 inches (328.7mm) Height: 0.71 inches – 0.78 inches (18.1mm – 19.89mm) Starting Weight: 3.49 lb (1.59 kg)
<b>Memory Options*</b>	4GB, 4Gx1, DDR4, 2666MHz/3200MHz 8GB, 4Gx2, DDR4, 2666MHz/3200MHz 8GB, 8Gx1, DDR4, 2666MHz/3200MHz 12GB, 8Gx1 + 4Gx1, DDR4, 2666MHz/3200MHz 16GB, 8Gx2, DDR4, 2666MHz/3200MHz 16GB, 16Gx1, DDR4, 2666MHz/3200MHz 32GB, 2x16GB, DDR4, 2666MHz/3200MHz-(coming January 2021)	<b>Color</b>	Accent Black, Dune
<b>Storage Options*</b>	500GB/1TB/2TB 5400 rpm 2.5" SATA Hard Drive 128GB/256GB/512GB/1TB M.2 PCIe NVMe Solid State Drive Dual drive config with up to 2TB 5400 rpm Hard Drive + up to 1TB SSD	<b>Security</b>	FingerPrint Reader with Windows Hello (Optional) Wedge-shaped lock slot Hardware based security - TPM 2.0 (on select configurations)
<b>Ports, Slots &amp; Chassis</b>	USB 3.2 Gen 1 (x2), USB2.0 (x1), HDMI 1.4, USB 3.2 Gen 1 Type-C with Data Transfer Only (available on MX330 configuration) SD Media Card Reader (SD, SDHC, SDXC), RJ45 - 10/100/1000Mbps GbE	<b>Software</b>	My Dell Dell Mobile Connect Waves MaxxAudio® Pro Dell Power Manager McAfee McAfee Small Business Security 30 day Trial Support Assist
<b>Input</b>	Optional backlit Standard full size spill-resistant keyboard Multi-touch gesture-enabled precision touchpad with integrated scrolling	<b>Peripheral Ecosystem</b>	Dell 24 Monitor – E2420HS Dell Stereo Headset – UC150 Dell Docking Station – USB 3.0 - D3100 Dell Power Companion Plus (18,000 mAh) - PW7015L Dell Wireless Keyboard & Mouse Combo KM636 Dell Pro Briefcase 14/15 - PO1420C or PO1520C
<b>Optical Drive</b>	No Optical Drive	<b>Regulatory and Environmental Compliance</b>	ENERGY STAR 8.0 EPEAT Bronze For specific country participation and rating, please see <a href="http://www.epeat.net">www.epeat.net</a>

### NOTES:

**Hard Drives:** GB means 1 billion bytes and TB equals 1 trillion bytes; actual capacity varies with preloaded material and operating environment and will be less.

**Graphics & System Memory:** GB means 1 billion bytes and TB equals 1 trillion bytes; significant system memory may be used to support graphics, depending on system memory size and other factors.

**Watt Hour (Whr)** - The stated Watt Hour (Whr) is not an indication of battery life.

**Notebook Weight:** Weights vary depending on configuration and manufacturing variability.





# Vostro 15 3000 (3500)

## Features & Technical Specifications

Feature	Technical Specification	Feature	Technical Specification
<b>Model Number</b>	Model# 3500	<b>Multimedia</b>	2 tuned speakers with Waves MaxxAudio® Pro 1 combo headphone / microphone jack Integrated widescreen HD (720p) Webcam with Single Digital Microphone
<b>Processor Options</b>	11th Generation Intel® Core™ i3-1115G4 Processor (6MB Cache, up to 4.1 GHz) 11th Generation Intel® Core™ i5-1135G7 Processor (8MB Cache, up to 4.2 GHz) 11th Generation Intel® Core™ i7-1165G7 Processor (12MB Cache, up to 4.7 GHz)	<b>Connectivity Options</b>	802.11bgn 1x1 WiFi & BT 802.11ac 1x1 WiFi & BT
<b>Operating System*</b>	Windows® 10 Ubuntu	<b>Battery Options*</b>	3-Cell 42WHr Battery (Integrated)
<b>Graphics</b>	Intel® UHD Graphics with shared graphics memory Intel® Iris® Xe Graphics with shared graphics memory NVIDIA® GeForce® MX330 with 2GB GDDR5 graphics memory	<b>AC Adapter</b>	45 Watt AC Adaptor
<b>Display</b>	15.6-inch HD (1366 x 768) Anti-glare LED-Backlit Non-touch Narrow Border Display  15.6-inch FHD (1920 x 1080) Anti-glare LED Backlight Non-touch Narrow Border WVA Display	<b>Dimensions &amp; Weight*</b>	Length: 9.80 inches (249.0mm) Width: 14.33 inches (363.96mm) Height: 0.71 inches – 0.78 inches (18.0mm – 19.9mm) Starting Weight: 3.93 lb (1.78 kg)
<b>Memory Options*</b>	4GB, 4Gx1, DDR4, 2666MHz/3200MHz 8GB, 4Gx2, DDR4, 2666MHz/3200MHz 8GB, 8Gx1, DDR4, 2666MHz/3200MHz 12GB, 8Gx1 + 4Gx1, DDR4, 2666MHz/3200MHz 16GB, 8Gx2, DDR4, 2666MHz/3200MHz 16GB, 16Gx1, DDR4, 2666MHz/3200MHz 32GB, 2x16GB, DDR4, 2666MHz/3200MHz- (coming January 2021)	<b>Color</b>	Accent Black, Dune
<b>Storage Options*</b>	500GB/1TB/2TB 5400 rpm 2.5" SATA Hard Drive 128GB/256GB/512GB/1TB M.2 PCIe NVMe Solid State Drive Dual drive config with up to 2TB 5400 rpm Hard Drive + up to 1TB SSD	<b>Security</b>	FingerPrint Reader with Windows Hello (Optional) Wedge-shaped lock slot Hardware based security - TPM 2.0 (on select configurations)
<b>Ports, Slots &amp; Chassis</b>	USB 3.2 Gen 1 (x2), USB2.0 (x1), HDMI 1.4, USB 3.2 Gen 1 Type-C with Data Transfer Only (available on MX330 configuration) SD Media Card Reader (SD, SDHC, SDXC), RJ45 - 10/100/1000Mbps GbE	<b>Software</b>	My Dell Dell Mobile Connect Waves MaxxAudio® Pro Dell Power Manager McAfee McAfee Small Business Security 30 day Trial Support Assist
<b>Input</b>	Optional backlit Standard full size spill-resistant keyboard 10-key numeric keypad Multi-touch gesture-enabled precision touchpad with integrated scrolling	<b>Peripheral Ecosystem</b>	Dell 24 Monitor – E2420HS Dell Stereo Headset – UC150 Dell Docking Station – USB 3.0 - D3100 Dell Power Companion Plus (18,000 mAh) - PW7015L Dell Wireless Keyboard & Mouse Combo KM636 Dell Pro Briefcase 14/15 - PO1420C or PO1520C
<b>Optical Drive</b>	No Optical Drive	<b>Regulatory and Environmental Compliance</b>	ENERGY STAR 8.0 EPEAT Bronze For specific country participation and rating, please see <a href="http://www.epeat.net">www.epeat.net</a>

### NOTES:

**Hard Drives:** GB means 1 billion bytes and TB equals 1 trillion bytes; actual capacity varies with preloaded material and operating environment and will be less.

**Graphics & System Memory:** GB means 1 billion bytes and TB equals 1 trillion bytes; significant system memory may be used to support graphics, depending on system memory size and other factors.

**Watt Hour (WHr)** - The stated Watt Hour (WHr) is not an indication of battery life.

**Notebook Weight:** Weights vary depending on configuration and manufacturing variability.



# Vostro 14/15 3000 (3400, 3500)

## Product Gallery – Color Options

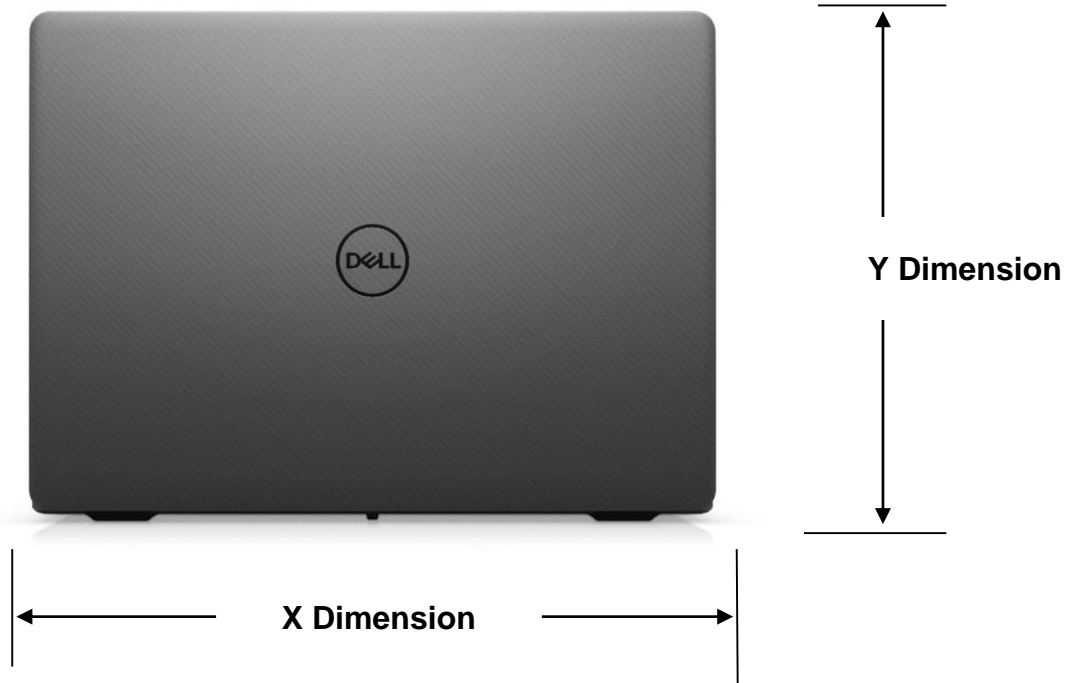


Accent Black



# Vostro 14 3000 (3400)

## Product Gallery – Dimensions



### 3400 Notebooks:

X = Width: 12.94 inches (328.7mm)

Y = Depth: : 9.43 inches (239.5mm)

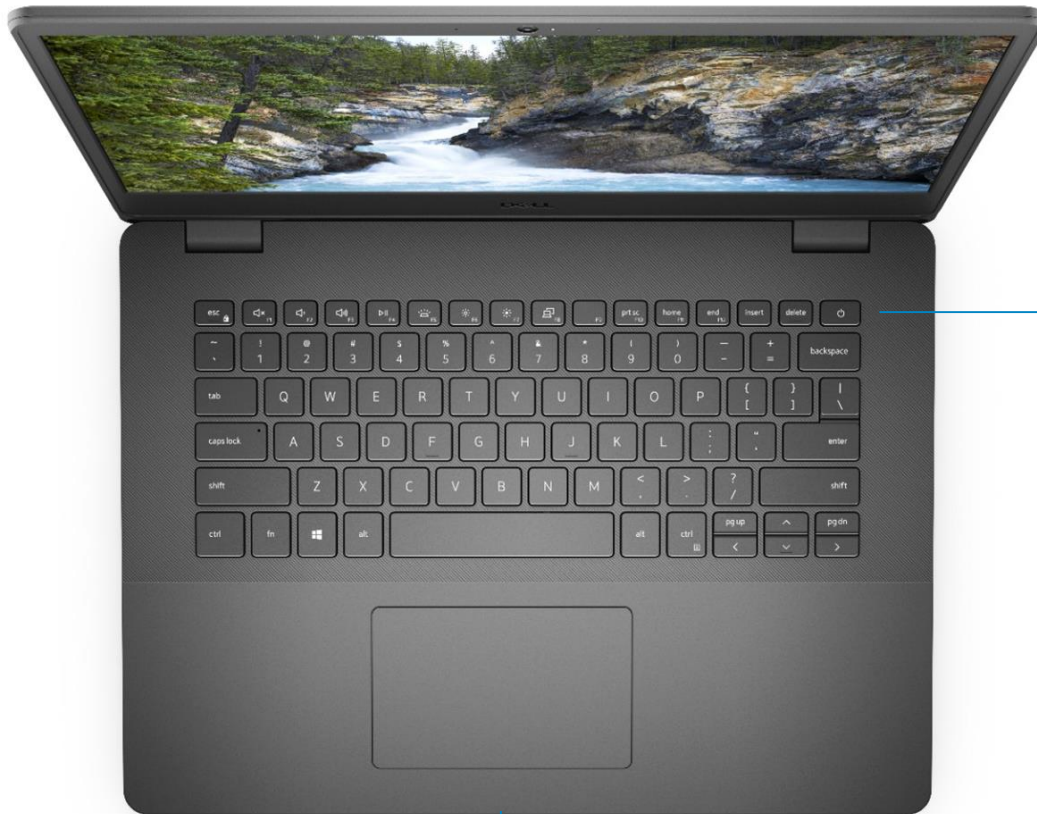
Z = Height: 0.71 inches – 0.78  
inches (18.1mm – 19.89mm)

Starting Weight: 3.49 lb (1.59 kg)



# Vostro 14 3000 (3400)

## Product Gallery – keyboard view

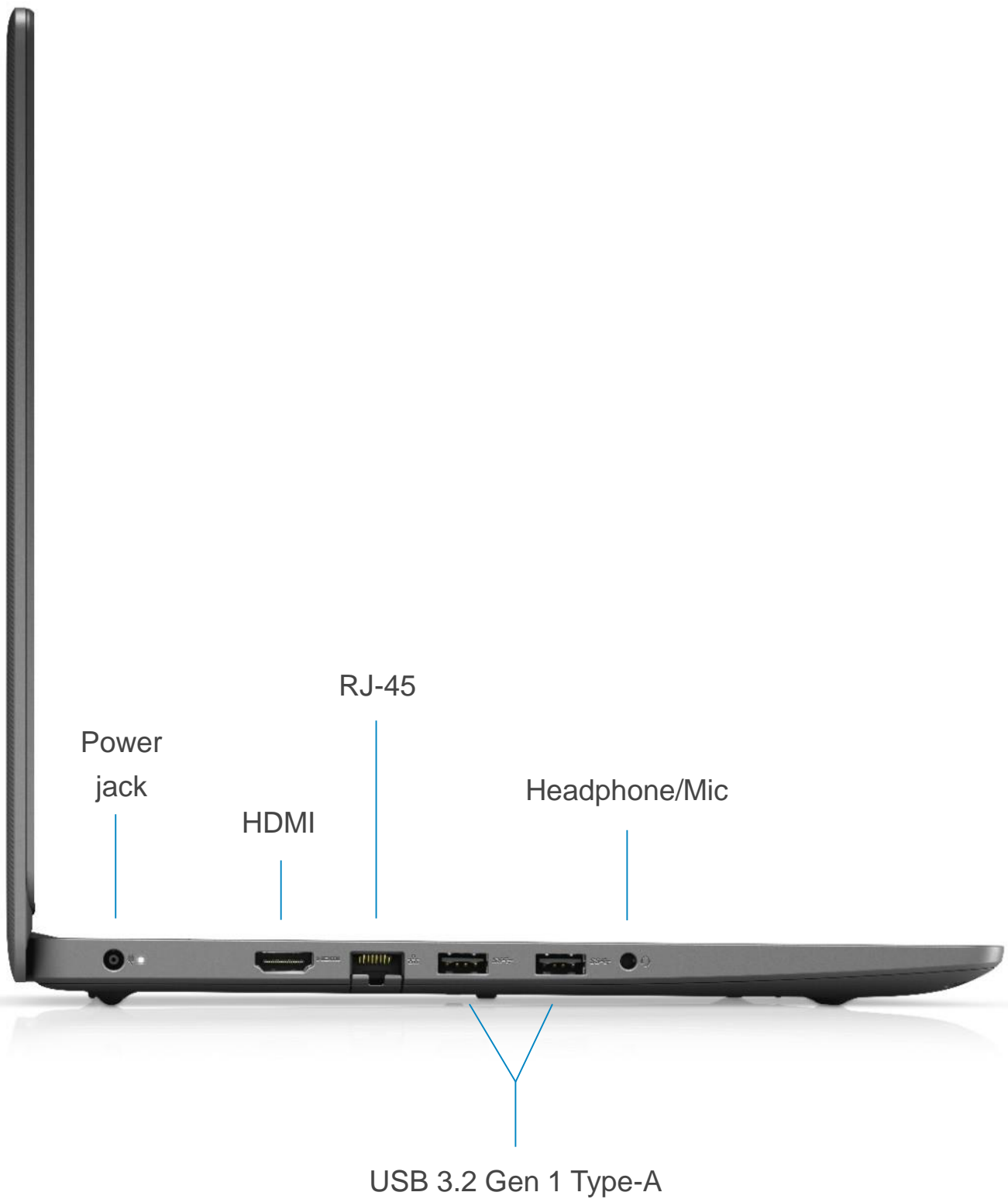


Power button  
(Optional  
fingerprint  
reader)

Precision  
touchpad

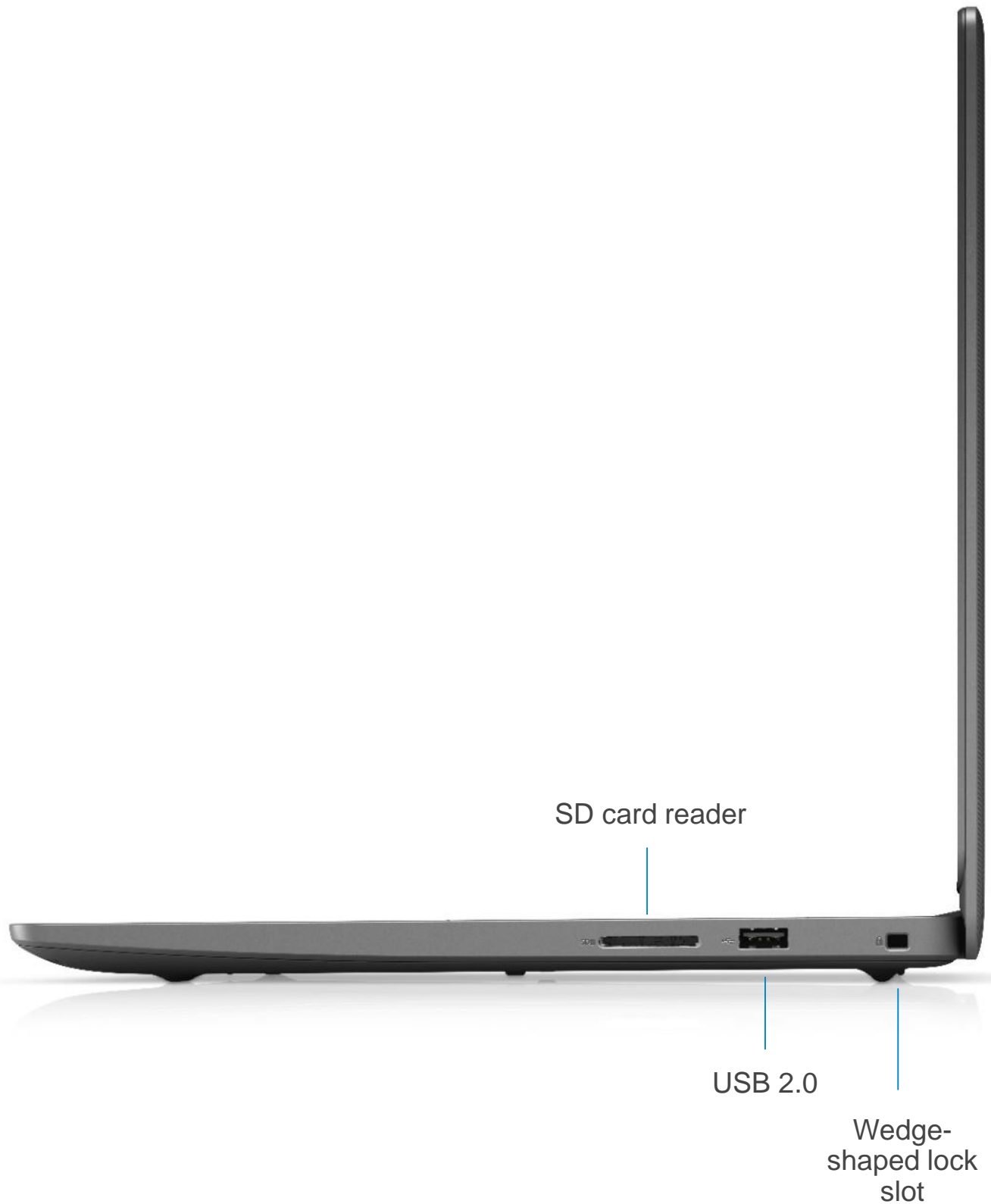
# Vostro 14 3000 (3400)

## Product Gallery – left side



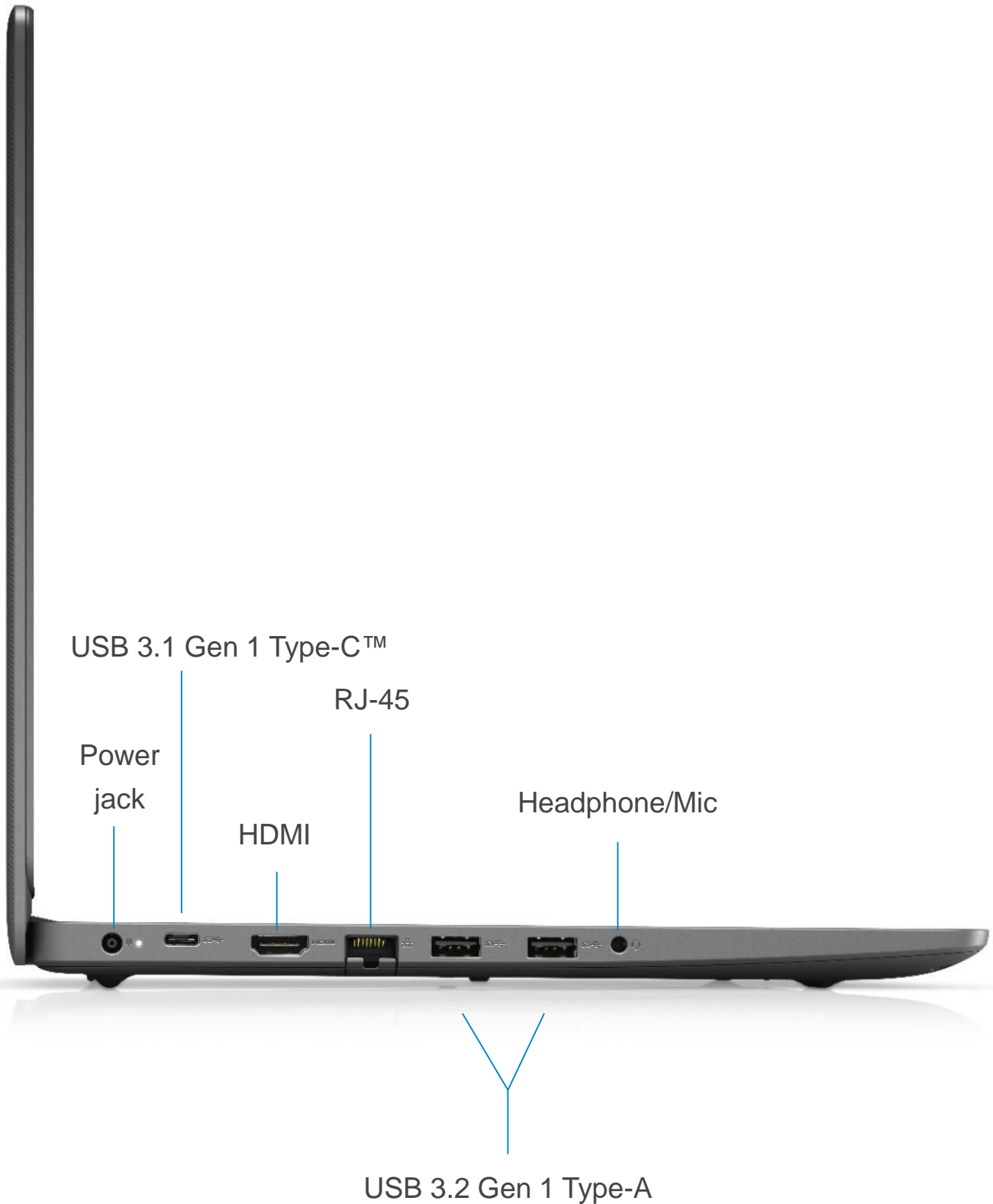
# Vostro 14 3000 (3400)

## Product Gallery – right side



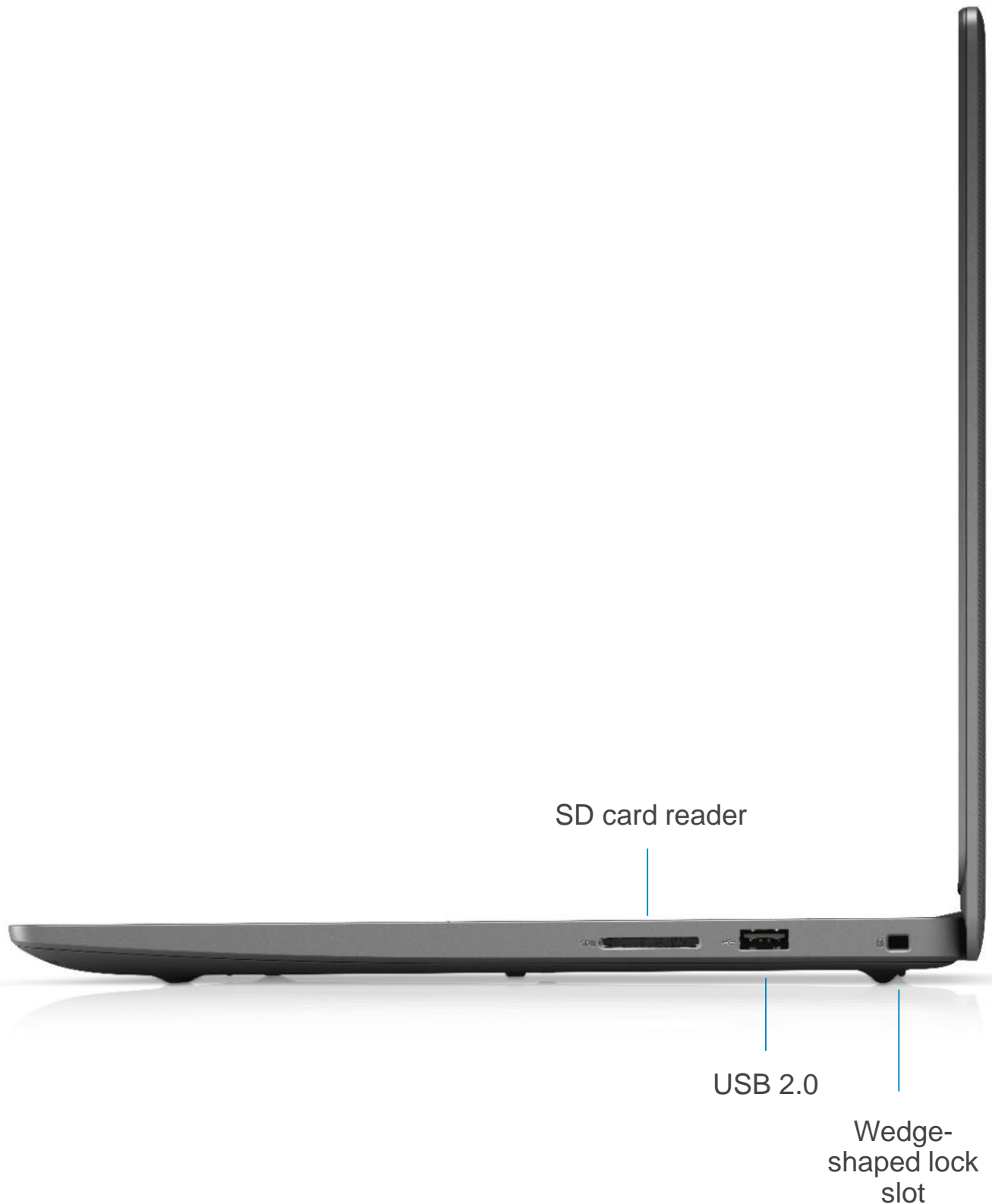
# Vostro 14 3000 (3400) (w/discrete graphics)

## Product Gallery – left side



# Vostro 14 3000 (3400) (w/discrete graphics)

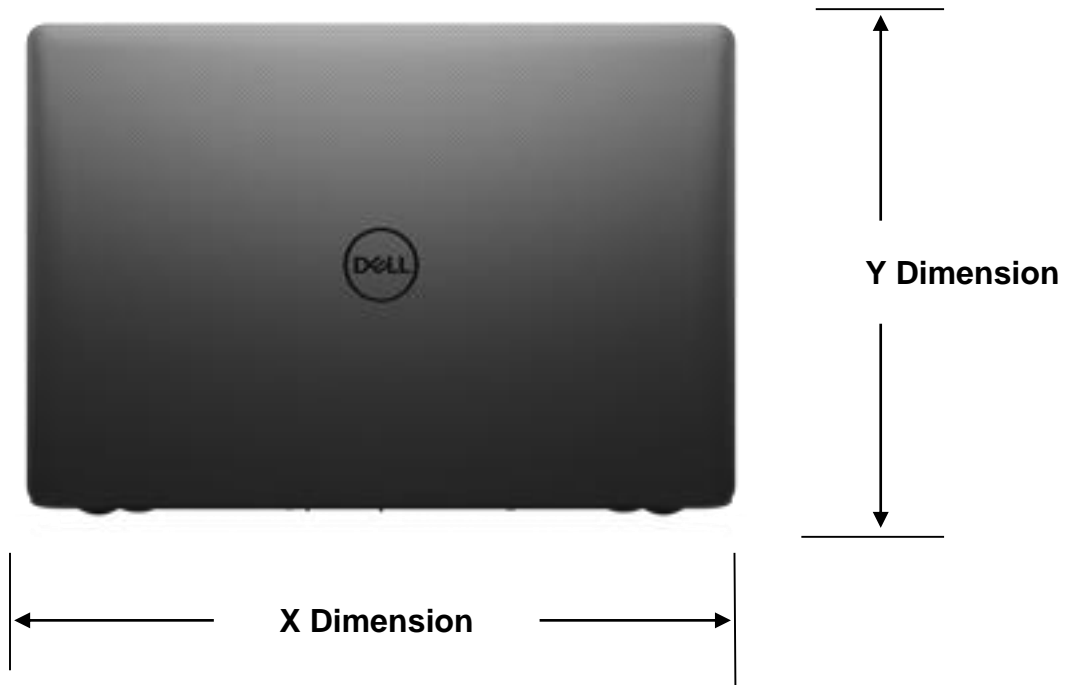
## Product Gallery – right side





# Vostro 15 3000 (3500)

## Product Gallery – Dimensions



### 3500 Notebooks:

X = Width: 14.33 inches (363.96mm)

Y = Depth: 9.80 inches (249.0mm)

Z = Height: 0.71 inches – 0.78 inches (18.0mm – 19.9mm)

Starting Weight: 3.93 lb (1.78 kg)



# Vostro 15 3000 (3500)

## Product Gallery – keyboard view



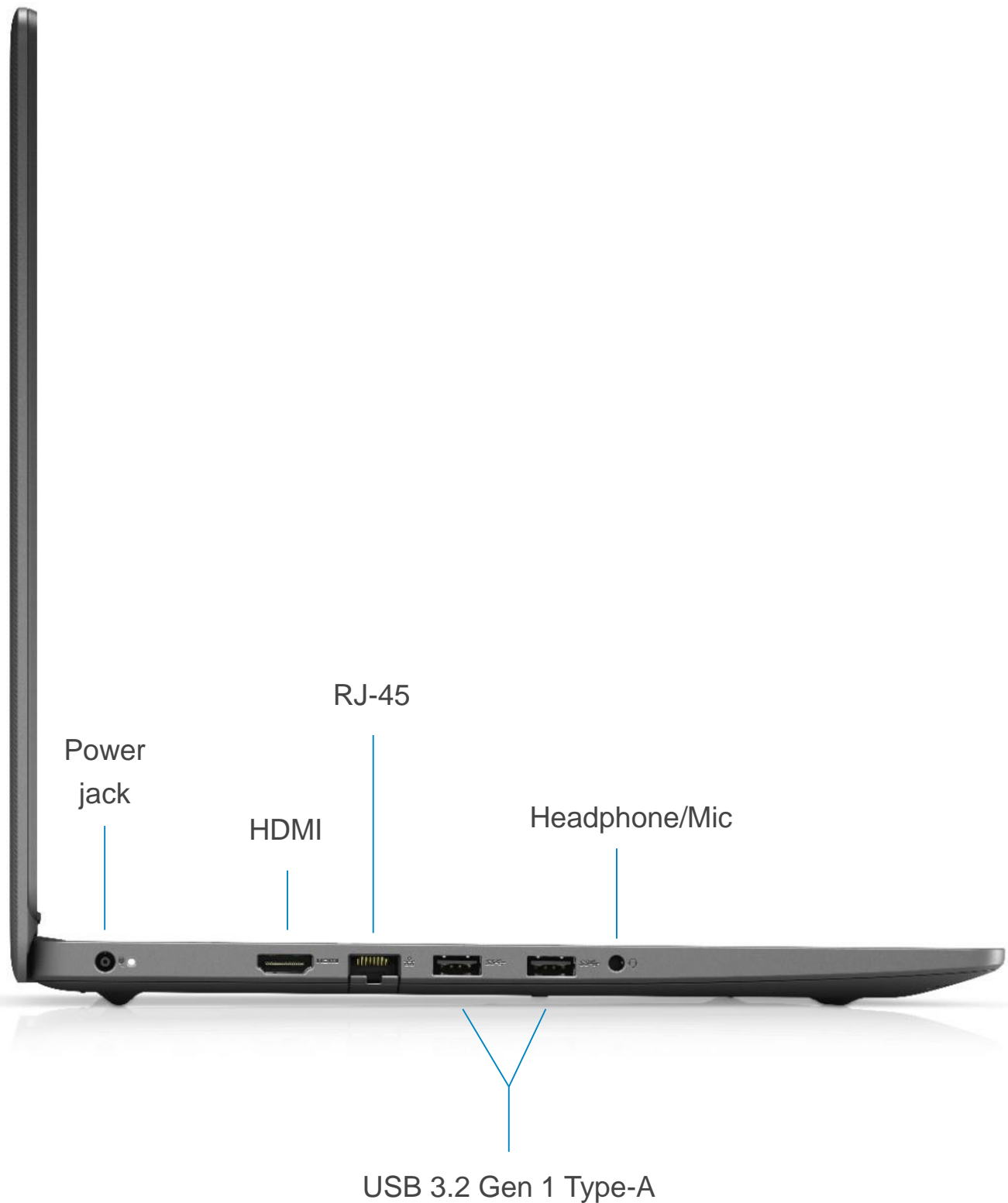
Power button  
(Optional  
fingerprint  
reader)

Precision  
touchpad

Numeric Keypad

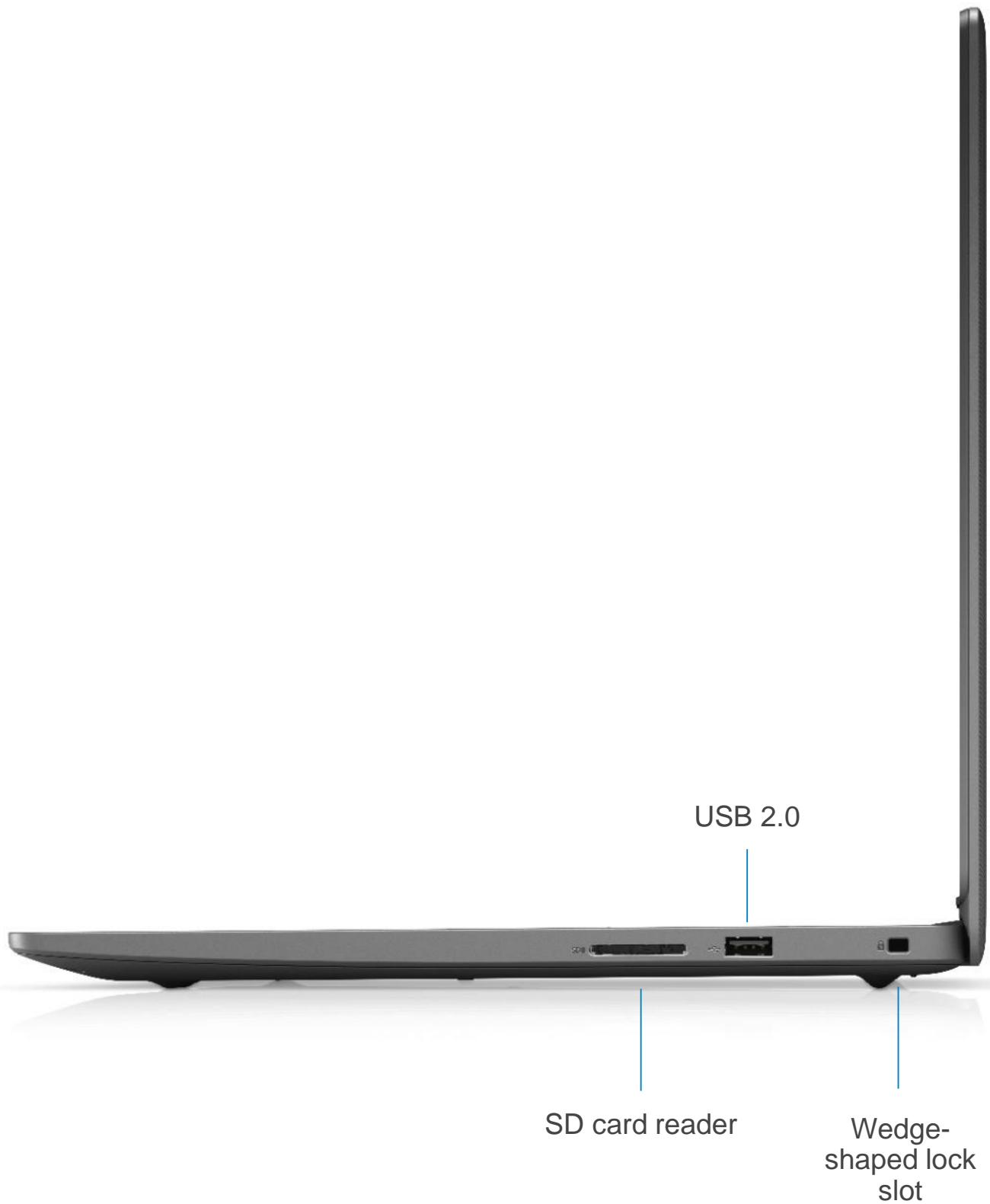
# Vostro 15 3000 (3500)

## Product Gallery – left side



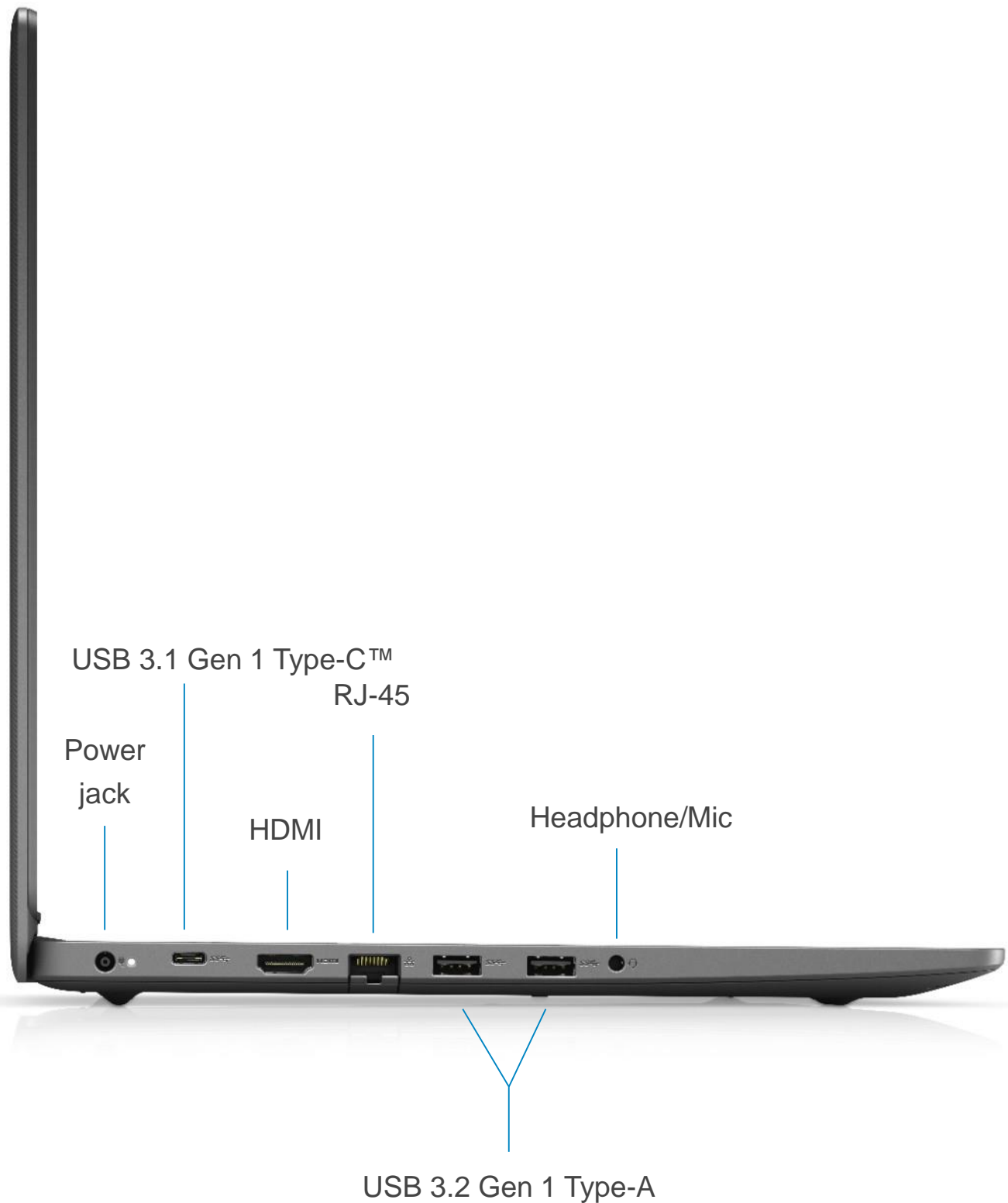
# Vostro 15 3000 (3500)

## Product Gallery – right side



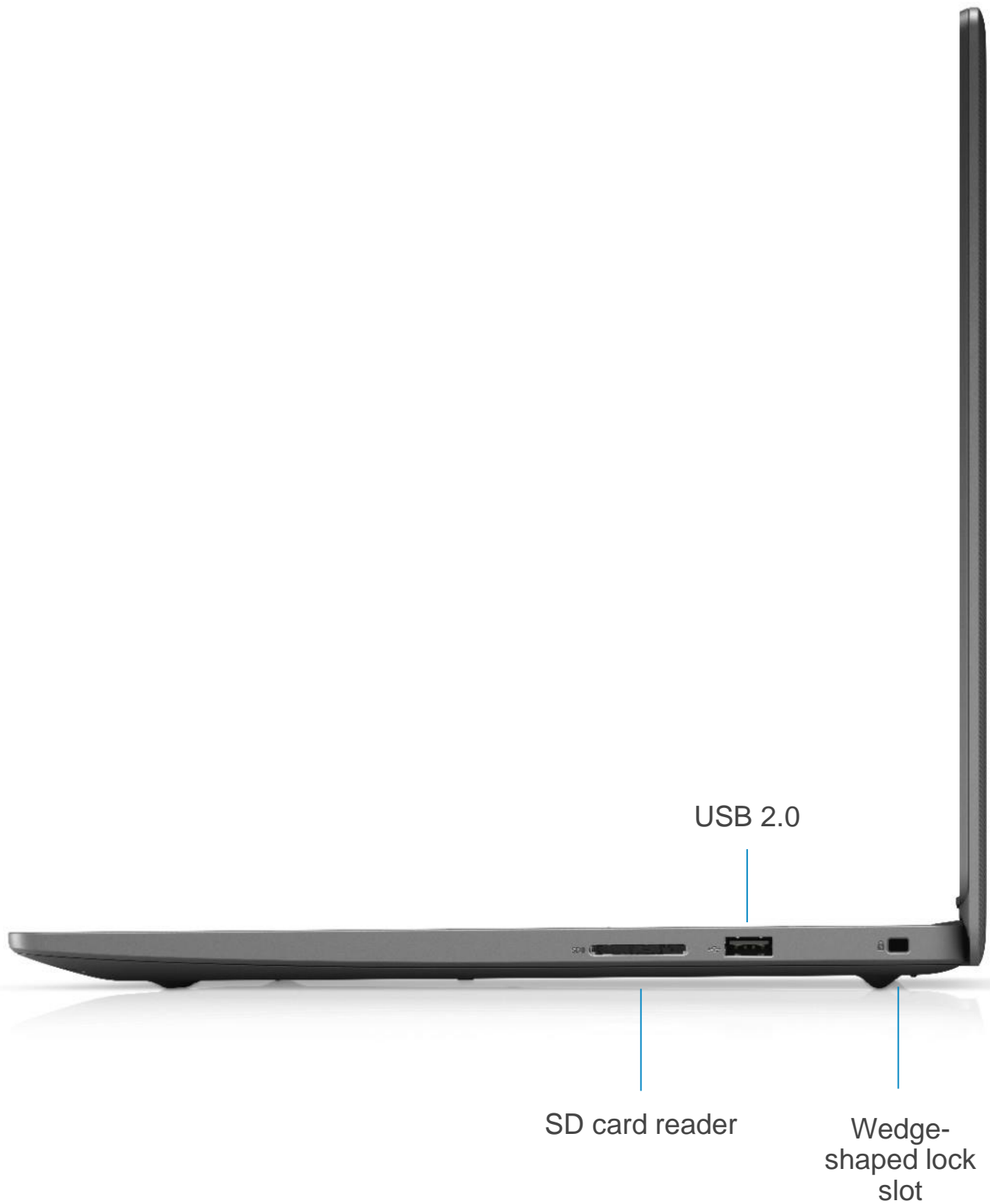
# Vostro 15 3000 (3500) (w/discrete graphics)

## Product Gallery – left side



# Vostro 15 3000 (3500) (w/discrete graphics)

## Product Gallery – right side





# Vostro 14 3000 (3400)

## Battery Life

Config	MobileMark 2014
11 <sup>th</sup> gen i5-1135G7, 4GB, 256GB SSD, FHD, Intel® integrated graphics and NVIDIA® GeForce® MX330 discrete graphics, 3-Cell 42 Whr* CONFIG: BULLSEYE14_TGL2105_4006	Up to 10 hours, 41 minutes with FHD <sup>1</sup>
11 <sup>th</sup> gen i5-1135G7, 8GB, 256GB SSD, FHD, Intel® integrated graphics and NVIDIA® GeForce® MX330 discrete graphics, 3-Cell 42 Whr* CONFIG: BULLSEYE14_TGL2105_4010	Up to 10 hours, 2 minutes with FHD <sup>2</sup>
11 <sup>th</sup> gen i5-1135G7, 8GB, 256GB SSD, FHD, Intel® integrated graphics, 3-Cell 42 Whr* CONFIG: BULLSEYE14_TGL2105_4011	Up to 10 hours, 26 minutes with FHD <sup>3</sup>
11 <sup>th</sup> gen i5-1135G7, 8GB, 512GB SSD, FHD, Intel® integrated graphics, 3-Cell 42 Whr* CONFIG: BULLSEYE14_TGL2105_4014	Up to 10 hours, 35 minutes with FHD <sup>4</sup>

**PLEASE NOTE:** The specific configuration tested must be available for sale in the region / country where this claim is made, otherwise that region / country cannot use this battery life claim because customer would not be able to configure their system to achieve the same result.

**\*The stated Watt Hour (Whr) is not an indication of battery life.**

- MobileMark 2014 battery benchmark: Vostro 14 3000 (3400)** tested with 11<sup>th</sup> gen i5-1135G7, 4GB, 256GB SSD, FHD, Intel® integrated graphics and NVIDIA® GeForce® MX330 discrete graphics, 3-Cell 42 Whr. Based on testing using the Mobile Mark 2014 battery life benchmark test in October 2020. For more information about this benchmark test, visit [www.bapco.com](http://www.bapco.com). Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.
- MobileMark 2014 battery benchmark: Vostro 14 3000 (3400)** tested with 11<sup>th</sup> gen i5-1135G7, 8GB, 256GB SSD, FHD, Intel® integrated graphics and NVIDIA® GeForce® MX330 discrete graphics, 3-Cell 42 Whr. Based on testing using the Mobile Mark 2014 battery life benchmark test in October 2020. For more information about this benchmark test, visit [www.bapco.com](http://www.bapco.com). Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.
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**\* The stated Watt Hour (Whr) is not an indication of battery life.**



# Vostro 15 3000 (3500)

## Battery Life

Config	MobileMark 2014
11 <sup>th</sup> gen i5-1135G7, 8GB, 256GB SSD, FHD, Intel® integrated graphics, 3-Cell 42 Whr* CONFIG: BULLSEYE15_TGL2105_3004	Up to 10 hours, 42 minutes with FHD <sup>1</sup>
11 <sup>th</sup> gen i5-1135G7, 8GB, 256GB SSD, FHD, Intel® integrated graphics and NVIDIA® GeForce® MX330 discrete graphics, 3-Cell 42 Whr* CONFIG: BULLSEYE15_TGL2105_3003	Up to 9 hours, 1 minute with FHD <sup>2</sup>
11 <sup>th</sup> gen i7-1165G7, 8GB, 512GB SSD, FHD, Intel® integrated graphics, 3-Cell 42 Whr* CONFIG: BULLSEYE15_TGL2105_3007	Up to 10 hours, 33 minutes with FHD <sup>3</sup>
11 <sup>th</sup> gen i7-1165G7, 8GB, 512GB SSD, FHD, Intel® integrated graphics and NVIDIA® GeForce® MX330 discrete graphics, 3-Cell 42 Whr* CONFIG: BULLSEYE15_TGL2105_3008	Up to 9 hours, 26 minutes with FHD <sup>4</sup>

**PLEASE NOTE:** The specific configuration tested must be available for sale in the region / country where this claim is made, otherwise that region / country cannot use this battery life claim because customer would not be able to configure their system to achieve the same result.

**\*The stated Watt Hour (Whr) is not an indication of battery life.**

- MobileMark 2014 battery benchmark: Vostro 15 3000 (3500)** tested with 11<sup>th</sup> gen i5-1135G7, 8GB, 256GB SSD, FHD, Intel® integrated graphics, 3-Cell 42 Whr. Based on testing using the Mobile Mark 2014 battery life benchmark test in October 2020. For more information about this benchmark test, visit [www.bapco.com](http://www.bapco.com). Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.
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- MobileMark 2014 battery benchmark: Vostro 15 3000 (3500)** tested with 11<sup>th</sup> gen i7-1165G7, 8GB, 512GB SSD, FHD, Intel® integrated graphics, 3-Cell 42 Whr. Based on testing using the Mobile Mark 2014 battery life benchmark test in October 2020. For more information about this benchmark test, visit [www.bapco.com](http://www.bapco.com). Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.
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**\* The stated Watt Hour (Whr) is not an indication of battery life.**



# Vostro 14/15 3000

## ExpressCharge™ Claim

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### **ExpressCharge™**

The Dell Vostro 14/15 model 3400/3500 can charge from 0% up to 80% within 60 minutes if user selects ExpressCharge™ mode.\*

\*ExpressCharge must be enabled within Dell Power Manager software. System must be powered off or in hibernation mode for ExpressCharge feature to function. After charging has reached the stated capacity, charging speed will return to normal speed. Recommended for use with the provided Dell power adapter; not recommended with a smaller capacity power adapter. Charging times may vary.



# Vostro 14 3000 (3400)

## Weight Claims

- The Vostro 14 3000 series (3400) starting weight is starting with 3.68lb (1.67kg) when equipped with 11th Generation Intel® Core™ i5-1135G7 Processor, Intel® Iris® Xe Graphics, 8GB DDR4 (8Gx1) memory, 256G SSD + 1TB 5.4K HDD, 14.0" HD (1366 x 768) Anti-glare Non-touch Narrow Border Display , and 3 cell 42 WHr battery, as tested by Dell labs 10/27/2020. Config: BULLSEYEV14\_TGL2105\_4012, options and configurations are subject to regional availability.
- The Vostro 14 3000 series (3400) starting weight is starting with 3.54lb (1.61kg) when equipped with 11th Generation Intel® Core™ i5-1135G7 Processor, NVIDIA® GeForce® MX330 with 2GB GDDR5 graphics memory, 4GB DDR4 (4Gx1) memory, 256GB SSD, 14.0" FHD (1920 x 1080) Anti-glare Non-touch Narrow Border WVA Display, and 3 cell 42 WHr battery, as tested by Dell labs 10/27/2020. Config: BULLSEYEV14\_TGL2105\_4006, options and configurations are subject to regional availability.
- The Vostro 14 3000 series (3400) starting weight is starting with 3.55lb (1.61kg) when equipped with 11th Generation Intel® Core™ i5-1135G7 Processor, NVIDIA® GeForce® MX330 with 2GB GDDR5 graphics memory, 8GB DDR4 (8Gx1) memory, 256GB SSD, 14.0" FHD (1920 x 1080) Anti-glare Non-touch Narrow Border WVA Display, and 3 cell 42 WHr battery, as tested by Dell labs 10/27/2020. Config: BULLSEYEV14\_TGL2105\_4010, options and configurations are subject to regional availability.
- The Vostro 14 3000 series (3400) starting weight is starting with 3.49lb (1.59kg) when equipped with 11th Generation Intel® Core™ i5-1135G7 Processor, Intel® Iris® Xe Graphics, 8GB DDR4 (8Gx1) memory, 256GB SSD, 14.0" FHD (1920 x 1080) Anti-glare Non-touch Narrow Border WVA Display, and 3 cell 42 WHr battery, as tested by Dell labs 10/27/2020. Config: BULLSEYEV14\_TGL2105\_4011, options and configurations are subject to regional availability.
- The Vostro 14 3000 series (3400) starting weight is starting with 3.50lb (1.59kg) when equipped with 11th Generation Intel® Core™ i5-1135G7 Processor, Intel® Iris® Xe Graphics, 8GB DDR4 (8Gx1) memory, 512GB SSD, 14.0" FHD (1920 x 1080) Anti-glare Non-touch Narrow Border WVA Display, and 3 cell 42 WHr battery, as tested by Dell labs 10/27/2020. Config: BULLSEYEV14\_TGL2105\_4014, options and configurations are subject to regional availability.

\* Weights vary depending on configuration and manufacturing variability..



# Vostro 15 3000 (3500)

## Weight Claims

- The Vostro 15 3000 series (3500) starting weight is starting with 3.93lb (1.78kg) when equipped with 11th Generation Intel® Core™ i3-1115G4 Processor, Intel® UHD Graphics, 8GB DDR4 (8Gx1) memory, 256GB SSD, 15.6" FHD (1920x1080) Anti-glare Non-Touch Narrow Border WVA Display, and 3 cell 42 WHr battery, as tested by Dell labs 10/27/2020. Config: BULLSEYEV15\_TGL2105\_3001, options and configurations are subject to regional availability.
- The Vostro 15 3000 series (3500) starting weight is starting with 3.93lb (1.78kg) when equipped with 11th Generation Intel® Core™ i5-1135G7 Processor, Intel® Iris® Xe Graphics, 8GB DDR4 (8Gx1) memory, 256GB SSD, 15.6" FHD (1920x1080) Anti-glare Non-Touch Narrow Border WVA Display, and 3 cell 42 WHr battery, as tested by Dell labs 10/27/2020. Config: BULLSEYEV15\_TGL2105\_3004, options and configurations are subject to regional availability.
- The Vostro 15 3000 series (3500) starting weight is starting with 3.99lb (1.81kg) when equipped with 11th Generation Intel® Core™ i5-1135G7 Processor, NVIDIA® GeForce® MX330 with 2GB GDDR5 graphics memory, 8GB DDR4 (8Gx1) memory, 256GB SSD, 15.6" FHD (1920x1080) Anti-glare Non-Touch Narrow Border WVA Display, and 3 cell 42 WHr battery, as tested by Dell labs 10/27/2020. Config: BULLSEYEV15\_TGL2105\_3003, options and configurations are subject to regional availability.
- The Vostro 15 3000 series (3500) starting weight is starting with 3.94lb (1.79xxkg) when equipped with 11th Generation Intel® Core™ i7-1165G7 Processor, Intel® Iris® Xe Graphics, 8GB DDR4 (8Gx1) memory, 512GB SSD, 15.6" FHD (1920x1080) Anti-glare Non-Touch Narrow Border WVA Display, and 3 cell 42 WHr battery, as tested by Dell labs 10/27/2020. Config: BULLSEYEV15\_TGL2105\_3007, options and configurations are subject to regional availability.
- The Vostro 15 3000 series (3500) starting weight is starting with 3.99lb (1.81kg) when equipped with 11th Generation Intel® Core™ i7-1165G7 Processor, NVIDIA® GeForce® MX330 with 2GB GDDR5 graphics memory, 8GB DDR4 (8Gx1) memory, 512GB SSD, 15.6" FHD (1920x1080) Anti-glare Non-Touch Narrow Border WVA Display, and 3 cell 42 WHr battery, as tested by Dell labs 10/27/2020. Config: BULLSEYEV15\_TGL2105\_3008, options and configurations are subject to regional availability.

\* Weights vary depending on configuration and manufacturing variability..



# Vostro 14/15 3000 Claims

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## Environmental compliance

- All models (3400 & 3500) are ENERGY STAR® 8.0 certified
- All models (3400 & 3500) passed EPEAT bronze

## Reliability claims

### **Designed for the real world — because that's where life happens.**

Every Vostro is mindfully designed to ensure reliable performance over years of regular use. We've rigorously tested our systems to enhance your experience.\*

1. Turn up the heat: From locker rooms to locked cars, we test Vostro laptops for survival in harsh short-term heat conditions of up to 65°C/149°F.
2. Everything hinges on it: We test Vostro laptop hinges to ensure they still feel tight, even after opening and closing the lid 20,000 times.
3. Keys to success: We test commonly used keys for 10 million keystrokes and touch pad buttons 1 million times with no failure. So go ahead, finish your novel.
4. Buttoned-up: No matter what you set your power and multimedia buttons to do, we've tested them all to survive up to 40,000 pushes.
5. Twist and turn: Call us excessive, but after twisting an Vostro laptop's base and lid more than 25,000 times, we can assure you the parts inside are well protected
6. In for the long haul: Systems undergo at least 10,000 hours of highly accelerated life testing to ensure they're ready for the real world.

\*Based on testing performed by Dell Labs, October 2020. Actual results may vary; testing results do not guarantee performance under test conditions.





# Vostro software

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## Dell Mobile Connect

Complete and wireless integration between smartphones and PCs - allowing Android and iOS users to make calls, send texts, get notifications, and mirror their phone onto their PC screens to interact with all of their favorite mobile apps with their PC's mouse, keyboard, and touchscreen.

## McAfee Small Business Security 30 day trial

Award-winning security for every device; shields PCs from viruses and online threats like risky websites and dangerous downloads, shreds digital files like e-bills and online bank statements saved on PCs.

## SupportAssist

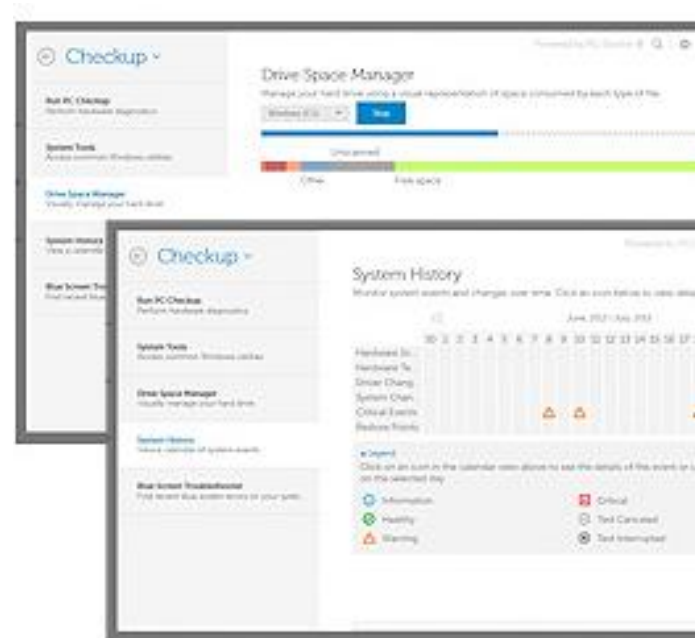
A MS Windows based software program that automates support from Dell by identifying HW & SW issues on Dell laptops, desktops and tablets. SupportAssist notifies customers when an issue is detected.

## Microsoft Office 365 Trial

Fully loaded with the latest and greatest versions of favorite applications: Word, Excel, PowerPoint, and OneNote.

## Waves MaxxAudio® Pro

Professional-grade control panel providing audio controls and tuning that adds dimensionality to music and videos.



# Services for Vostro

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We keep you connected and productive, providing peace of mind so you can focus on what matters most. Support services are available around the globe with coverage in over 160 countries and 55 languages. Our ProSupport engineers are available 24x7 to help with hardware and software issues. In the event of spills, drops or surges, Accidental Damage Service makes repair or replacement easy. Dell strives to ensure our customers always get the most out of their technology investments.

## Dell Base Warranty<sup>1</sup>

With Dell's Base Warranty, if your system encounters an issue covered by the warranty that cannot be resolved remotely, Dell will provide a convenient way to return your system to a Dell certified repair facility and return the repaired device. Your system comes with 1 year base warranty with the option to add on-site repair and to extend the warranty for up to 4 years to ensure easy support for the life of your PC.

## ProSupport

ProSupport for PCs is designed to provide fast, proactive IT support for businesses of all sizes. ProSupport makes it easy because you get a team of engineers who are always accessible, provide you with a single source for hardware and software<sup>2</sup> issues, and respond quickly to help maximize user uptime. ProSupport also features SupportAssist technology for proactive monitoring and resolution of issues and automatic case creation for faster time to productivity<sup>3</sup>. ProSupport frees your IT team from time-consuming day-to-day user support, allowing them to focus on strategic priorities that move your business forward.

## ProSupport Plus for PCs

The only complete support service that combines predictive analysis and protection for PCs to proactively resolve and prevent issues with minimal customer effort. With ProSupport Plus using SupportAssist technology you will be notified about issues before they become problems, virtually eliminating unplanned downtime due to hard drive issues<sup>4</sup>. It ensures PCs are running smoothly so customers can focus on what's important.

ProSupport and ProSupport Plus with SupportAssist significantly reduced time to resolve a failed hard drive<sup>5</sup> with:

- Up to 92% less time to resolution (11x faster than the competition)
- Up to 68% fewer steps in the support process (13 fewer steps to resolution)

## Accidental Damage Service<sup>6</sup>

Coverage for accidental drops, spills, surges and breakages. Accidental Damage Service provides peace of mind for hardware systems in high-risk usage environments like schools and mobile professionals. Convenient repair of damaged systems helps minimize downtime and increase productivity. Accidental Damage Service can provide repair of your system for accidents up to 4 years, not otherwise covered by the Limited Hardware Warranty. By providing enhanced coverage at an exceptional value, Accidental Damage Service helps reduce out of pocket expenses and improve cost control.

<sup>1</sup> - Remote Diagnosis is determination by online/phone technician of cause of issue; may involve customer access to inside of system and multiple or extended sessions. If issue is covered by Limited Hardware Warranty and not resolved remotely, technician and/or part will be dispatched, usually in 1 or 2 business days following completion of Remote Diagnosis. Onsite Service is provided by Dell Marketing L.P. Availability varies. Other conditions apply. For complete details about Onsite Service, see [dell.com/servicecontracts](http://dell.com/servicecontracts)

<sup>2</sup> - For the IoT Edge Gateway, excludes certain software, OS and third party apps.

<sup>3</sup> - SupportAssist not available on Linux, Windows 10S, Windows RT, Windows 10 CMIT Government Edition, Android, Ubuntu or Chrome based products. SupportAssist automatically detects and proactively alerts Dell to: operating system issues, software upgrades, driver updates and patches, malware, virus infected files, failures of hard drives, batteries, memory, internal cables, thermal sensors, heat sinks, fans, solid state drives and video cards. Predictive analysis failure detection includes hard drives, solid state drives and batteries.

<sup>4</sup> - Based on a Principled Technologies test report, "Dell ProSupport Plus with SupportAssist warns you about hardware issues so you can fix them before they cause downtime" dated April 2019. Testing commissioned by Dell, conducted in the United States. Actual results will vary. Full report: <http://facts.pt/0xvze8>. Hardware issues detected by SupportAssist include hard drives, solid state drives, batteries and fans.

<sup>5</sup> - Based on a Principled Technologies test report, "Spend Less Time and Effort Troubleshooting Laptop Hardware Failures" dated April 2018. Testing commissioned by Dell, conducted in the United States. Actual results will vary. Full report: <http://facts.pt/L52XKM>

<sup>6</sup> - This service excludes theft, loss, and damage due to fire, flood or other acts of nature, or intentional damage. Customers may be required to return unit to Dell. Limit of 1 qualified incident per contract year. For complete details, visit [www.dell.com/servicecontracts](http://www.dell.com/servicecontracts).



# Important information

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**Hard Drives:** GB means 1 billion bytes and TB equals 1 trillion bytes; actual capacity varies with preloaded material and operating environment and will be less.

**Graphics & shared memory:** GB means 1 billion bytes and TB equals 1 trillion bytes; significant system memory may be used to support graphics, depending on system memory size and other factors.

**Wireless connectivity:** Where wireless access is available. Additional access charges apply in some locations.

**Weight:** Weights vary depending on configuration and manufacturing variability.

**Limited hardware warranty:** For copy of Ltd Hardware Warranty, write Dell USA LP, Attn: Warranties, One Dell Way, Round Rock, TX 78682 or see [www.dell.com/warranty](http://www.dell.com/warranty).

**Dell ProSupport™:** Availability and terms of Dell Services vary by region. For more information, visit [www.dell.com/servicedescriptions](http://www.dell.com/servicedescriptions).

**Accidental Damage:** Service excludes theft, loss, and damage due to fire, flood or other acts of nature, or intentional damage. Customer may be required to return unit to Dell. For complete details, visit [www.dell.com/servicecontracts](http://www.dell.com/servicecontracts).

**Return for Repair after Remote Diagnosis:** Remote Diagnosis is determination by online/phone technician of cause of issue; may involve customer access to inside of system and multiple or extended sessions. If issue is covered by Limited Hardware and not resolved remotely, this service offers a 10-14 day mail-in repair option following completion of Remote Diagnosis

**Rapid Return for Repair after Remote Diagnosis:** Remote Diagnosis is determination by online/phone technician of cause of issue and multiple or extended sessions. If issue is covered by Limited Hardware Warranty ([www.dell.com/warranty](http://www.dell.com/warranty)) and not resolved remotely, shipping instructions will be provided. Next Business Day shipping not available in all areas, which may delay repair and return times. Other conditions apply. For complete details about Rapid Return service, visit [www.dell.com/servicecontracts](http://www.dell.com/servicecontracts)

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Comparative claims are not allowed in all countries. Please see below to learn which countries ban Dell vs. Dell claims, and which countries will allow the claims only if based upon independent third party testing. You may also contact Legal Counsel in the Region where the claim will be made for additional guidance.  
3rd party testing required (Do not make claims) in: South Africa, Ukraine, Venezuela.

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